ALAMEDA COUNTY LIBRARY SERVES APPROXIMATELY 580,104 residents with information resources in all media.
COUNTYWIDE LIBRARY PROGRAMS

GOAL:
Through community connections and partnerships, the library provides unique, diverse, and multicultural programs available to anyone and everyone.

DURING 2016 – 2017:

- More than **2.2 million people visited** ACL’s branches.
- ACL circulated materials in **14 different languages** besides English.
- ACL received **2,594,035 virtual visits** to its website.
- ACL welcomed **31,123 volunteer hours**, **16,924** of which were **teen volunteer** hours.
- ACL’s collection contained **more than 1 million items**, including **over 130,000 e-books** and **over 15,000 e-audiobooks**.
CIRCULATION BY LOCATION

Albany • 316,867
Castro Valley • 561,881
Centerville • 120,846
Dublin • 535,590
Fremont • 1,285,964
Irvington • 54,748
Bookmobile • 83,457
Newark • 249,197
Niles • 19,309
San Lorenzo • 239,590
Union City • 345,961
ADM TSV • 5,138
REACH, Jails, Juvenile Detention, P.U.L.S.E. • 201,456
24/7 Website • 1,983,224
### TOP 6 CHECKED OUT ITEMS SYSTEMWIDE

<table>
<thead>
<tr>
<th>Rank</th>
<th>Category</th>
<th>Type</th>
<th>Count</th>
<th>Percentage</th>
</tr>
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<tbody>
<tr>
<td>1</td>
<td>Children’s Hardcover</td>
<td>Books</td>
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<td>Adult Hardcover</td>
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<tr>
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<td>Adult Paperback</td>
<td>Books</td>
<td>486,645</td>
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<td>5</td>
<td>Adult DVDs</td>
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<td>323,224</td>
<td>6.23%</td>
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<tr>
<td>6</td>
<td>Children’s Board Books</td>
<td></td>
<td>226,861</td>
<td>4.37%</td>
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</table>
DIVERSITY IN CHILDREN’S BOOKS
ACCOMPLISHMENTS - BRANCHES

Albany
• Albany community read *All American Boys* and met the authors. The book sparked powerful conversations about race and racism among patrons of all ages.

Bookmobile
• Expanded elementary school partnerships by providing curriculum support in 19 classes across 6 different schools, serving over 350 students (an increase of 71% since 2015).
• Bookmobile is celebrating 70 years of service to its communities.
ACCOMPLISHMENTS - BRANCHES

Castro Valley

- In partnership with the Castro Valley Unified School District, the Library launched the Booklegger program in 26 classes across 7 different schools. Presented more than 125 book talks, inspiring children to read more.

Centerville, Irvington, and Niles

- Centerville is now open on Saturdays and provides an additional 7 hours of service.
- Irvington started hosting monthly Science, Technology, Engineering, the Arts and Mathematics (STEAM) activities for children.
- Niles changed its open day from Tuesdays to Fridays and is seeing great program attendance.
ACCOMPLISHMENTS - BRANCHES

Dublin
• Completed installation of new technology for the Virginia S. Bennett Room, a remodeled 1,400 square foot expansion space.

Fremont
• Hosted various programs to support roads to citizenship for community members.
• Increased STEAM education and summer camp programs for youth.

Newark
• All-day Fix-it Clinic staffed by volunteers provides patrons with assistance in fixing small appliances.
**ACCOMPLISHMENTS - BRANCHES**

**San Lorenzo, REACH, Ashland, and Cherryland**

- Completed installation of **new signage** at the San Lorenzo Library. The internal and external signage helps patrons easily identify and locate the resources they need.

- Tabling at the Ashland/Cherryland FamFest resulted in dozens of **free book giveaways and 21 new library card sign-ups**.

- Published **REACH for Self-Hood**, an anthology of art and creative writing by youth at the REACH Ashland Youth Center.

**Union City**

- Awarded a grant for $5,000 that will support a new teen learning space.
ACCOMPLISHMENTS - SOCIAL JUSTICE SERVICES

Juvenile Justice Center & Camp Sweeney

• **Freshened up library spaces** at the Juvenile Justice Center and Camp Sweeney.

• Hosted an **author reading and book signing** by author Dwayne Betts at the Juvenile Justice Center and Camp Sweeney.
ACCOMPLISHMENTS - SOCIAL JUSTICE SERVICES

Pop Up Library Services for Everyone (P.U.L.S.E.)

- Partnered with the Fremont Family Resource Center (FRC) to open a new Pop Up Library. Pop Up Library Services for Everyone (P.U.L.S.E.) brings books and iPads with early literacy apps to children and families at the FRC.

- Hosted pre-K immunization clinic Storytime at the Family Justice Center; 100 backpacks and P.U.L.S.E. library cards were given to kindergartners.
ACCOMPLISHMENTS - LITERACY

Write to Read program at Camp Sweeney

• The *East Bay Times* and *East Bay Express* published feature articles on the Write to Read program at Camp Sweeney. The program was recognized for its positive impact on young males who commit low-level crimes.

• Published an Anthology of poetry from 20 Camp Sweeney youth who participated in the Write to Read program.

“It taught me the power of self-expression and the power of a pen. It helped me get through a tough time in my life.”
ACCOMPLISHMENTS - LITERACY

Programs, Outreach, and Funding

• Presented literacy information to over 120 Fremont Adult School's second language students and instructors.

• Y&H Soda Foundation continued funding the Vocational ESL classes at the Ashland Community Center and provided additional funding to support the expansion of the Vocational ESL class at the Newark library.

• Provided 10 citizenship classes for Chinese speakers.
ACCOMPLISHMENTS - ADMINISTRATION

Staffing and Library Equity

• Stabilized Administrative Executive Team after reorganization.

• Revised branch staffing schedules resulting in service enhancements on weekends.

• Welcomed back over 1,700 patrons through the Fine Forgiveness program.

• Joined Alameda County GARE (Government Alliance on Race and Equity) and established national commitment via Urban Libraries Council.
Expand Equitable Access to Technology

• Deployed more self-service laptop lending kiosks (Tech It Out) at branches to increase equitable access to technology.

• Expanded Wi-Fi hotspot lending program at branches to increase broadband access for families without internet access at home.

• First Public Library in the Bay Area to Launch SimplyE, an online application offering the opportunity to access over 100,000 e-books through one simple interface.

• Eliminated paper notifications to improve efficiency, lessen environmental impact, and save tax payer dollars.

ACCOMPLISHMENTS - ADMINISTRATION
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<thead>
<tr>
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<tbody>
<tr>
<td>Appropriations</td>
<td>$35,120,359</td>
<td>$36,547,763</td>
<td>$1,427,404 4.06%</td>
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<tr>
<td>Revenue</td>
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<td>$847,105 3.50%</td>
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<tr>
<td>Fund Balance</td>
<td>$10,884,709</td>
<td>$11,465,007</td>
<td>$580,298 5.33%</td>
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<tr>
<td>Net</td>
<td>–</td>
<td>–</td>
<td>–</td>
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<tr>
<td>FTE – Mgmt</td>
<td>60.00</td>
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<tr>
<td>FTE – Non Mgmt</td>
<td>183.02</td>
<td>183.02</td>
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<tr>
<td>Total FTE</td>
<td>243.02</td>
<td>243.02</td>
<td>-0.00 -0.00%</td>
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$36,547,763

REVENUE BY SOURCE

- Fund Balance: 11,465,007
- Other Revenue: 30,000
- Donations: 200,000
- City Contracts/Additional Hours: 2,884,966
- Library Services: 450,000
- State Revenue: 90,000
- Redevelopment Revenue: 975,000
- UUT-BLT-HLT: 2,891,980
- Property Tax: 17,560,809
2019-2020 INITIATIVES: MOVING FORWARD

• Completion of ACL Strategic Plan in support of Alameda County Vision 2026
• Operationalize Strategic Plan, including development of performance measures
• Expand social justice work in collaboration with community partners
• Continue planning with City of Newark on new Newark Library (opening 2020)
• Continue to improve ACL website to maximize online presence and continue to expand social media presence