

ALAMEDA COUNTY BUILDING INSPECTION DIVISION AUTOMATED INSPECTION REQUESTS

WELCOME TO OUR NEW PERMIT REQUEST SYSTEM

In our ongoing commitment to improve customer service, the Alameda County Building Inspection Division has installed an interactive voice response system so you may phone in your inspection request 24 hours a day, seven days a week. Inspection requests must be received before 12 a.m. (midnight). on the day you want the inspection. Requests received after the cutoff time will have to be scheduled for another day that you select.

INSPECTION REQUEST LINE (510) 670-5440

- **SCHEDULE INSPECTIONS**
- **CANCEL INSPECTIONS**
- **RETRIEVE INSPECTION RESULTS**
- **CHECK ON PLAN REVIEW STATUS**

BEFORE CALLING YOU WILL NEED:

1. A touch-tone phone.
2. A permit number for the job site
3. An Inspection Type Code Number – choose from the codes listed on your job card and at the end of this brochure

WHEN YOU CALL YOU WILL BE GIVEN THE FOLLOWING OPTIONS:

Press (1)	Schedule or Cancel an Inspection
Press (2)	Get Inspection Results; Track Application Status
Press (3)	Hours and Location
Press (4)	Code Questions, Permit Fees, & Application Requirements
Press (5)	Plan Checkers
Press (6)	Building Inspectors
Press (7)	Grading Division
Press (8)	Repeat Menu
Press (0)	Get Personal Assistance

Each time you enter requested information the system will confirm it by speaking the information back to you. If it is incorrect you will have a chance to make any corrections. The system cannot schedule an inspection or provide information until all the information entered is correct.

TO SCHEDULE AN INSPECTION:

1. **Enter the Permit Number** (Just enter numbers without letters. All of our numbers begin with “BLD” ignore this and just put in the 9 digits that follow. Omit the dash.
2. **Enter the Inspection Type Code Number** from the job card or from this brochure. **Enter the Inspection Date.** Use 4 digits. For numbers less than 10 insert a “0” before each number. For example, January 2 is “0102”.
3. **Enter Your Preference for an A.M. or a P.M. Inspection.** We cannot promise you will receive your preference but, where possible, our inspectors try to accommodate your preference.
4. **Enter your phone number.** This is so we can contact you if necessary on the day of the inspection.

AFTER YOU HAVE SCHEDULED AN INSPECTION YOU MAY SCHEDULE ANOTHER ONE, RETURN TO MAIN MENU, OR HANG UP.

TO CANCEL AN INSPECTION:

1. **Enter the Permit Number** (Just enter numbers without letters. All of our numbers begin with "BLD" ignore this and just put in the 9 digits that follow. Omit the dash.
2. **Enter the Inspection Date.** Use 4 digits. For numbers less than 10 insert a "0" before each number. For example, January 2 is 0102.
3. **Enter the Inspection Type Code** from the job card or from this brochure.

AFTER YOU HAVE CANCELED AN INSPECTION YOU MAY CANCEL ANOTHER ONE, RETURN TO MAIN MENU, OR HANG UP.

TO OBTAIN INSPECTION RESULTS:

1. **Enter the Permit Number** (Just enter numbers without letters. All of our numbers begin with "BLD" ignore this and just put in the 9 digits that follow. Omit the dash.
2. **Enter the Inspection Date.** Use 4 digits. For numbers less than 10 insert a "0" before each number. For example, January 2 is 0102.
3. **Enter the Inspection Type Code** from the job card or from this brochure.

AFTER YOU HAVE OBTAINED YOUR INSPECTION RESULTS YOU MAY OBTAIN ANOTHER ONE, RETURN TO MAIN MENU, OR HANG UP.

TO TRACK AN APPLICATION:

1. **Enter the Case Number from Your Receipt.** Just enter numbers without letters. All of our case numbers begin with "BLD". Ignore this and just put in the 9 digits that follow. Omit the dash.

AFTER YOU HAVE TRACKED YOUR APPLICATION YOU MAY TRACK ANOTHER ONE, RETURN TO MAIN MENU, OR HANG UP.

TO TRANSFER TO MAIN MENU OR STAFF:

1. You can press (9) to return to the main menu.
2. You can press (0) at any time to speak with a staff member.

INSPECTION CODES

101	PIERS
102	UNDERGROUND PLUMBING
103	UNDERGROUND ELECTRIC
104	UNDER GROUND
105	UNDERGROUND HVAC
106	FOUNDATION
107	RETAINING WALL FOOTING
108	RETAINING WALL
109	DRAIN ROCK
110	DRAIN TILE
111	DAMPROOFING

201	UNDERFLOOR PLUMBING
202	UNDERFLOOR ELECTRIC
203	UNDERFLOOR HVAC
204	UNDERFLOOR FRAMING
205	UNDERFLOOR INSULATION

301	MASONRY - STEEL
302	SHEAR WALLS
303	FLOOR DIAPHRAGM
304	ROOF SHEATHING/TEAR OFF
305	ROUGH PLUMBING
306	SHOWER PAN TEST
307	ROUGH ELECTRIC
308	ROUGH HVAC
309	FRAME
310	EXTERIOR LATH

401	WALL INSULATION
402	ATTIC/CEILING INSULATION

501	DRYWALL
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601	RE-ROOF FINAL
602	GAS TEST
603	WATER HEATER
604	FINAL PLUMBING
605	FINAL ELECTRIC
606	FINAL HVAC
607	FINAL BUILDING
608	PG & E ELECTRIC RELEASE
609	PG & E GAS RELEASE

700	PRE-GUNITE FOR POOL
701	PRE-DECK FOR SWIMMING POOL
702	PRE-PLASTER & FENCE FOR POOL
703	FINAL GUNNITE
704	INSTALLATION & FENCE FOR POOL
705	FINAL SWIMMING POOL

EACH TYPE OF INSPECTION YOU WILL NEED MUST BE ENTERED SO THE INSPECTOR CAN SCHEDULE ENOUGH TIME FOR YOUR INSPECTIONS. IF YOU DO NOT ENTER EVERY TYPE OF INSPECTION YOU WILL NEED, THE INSPECTOR MAY NOT HAVE ENOUGH TIME TO DO THEM ALL.

PLEASE CHECK BUILDING INSPECTION WEBSITE FOR HOURS:

http://www.acgov.org/pwa/dept_development_services_building_inspection.shtml

BUILDING INSPECTORS:

Jerry Brown (Supervisor) (510) 670-5405

Paul Breining (510) 670-6654

Phil Barthman (510) 670-5441

Bob Knapp (510) 670-5929

Ron Smalley (510) 670-5407